

Stock Company
«Novotritskiy Cement Plant»
(NCZ, SC)



NCZ, JSC QUALITY POLICY
(edition 1, revision 8)

MISSION

Our product quality ensures integrity of your production

This principle is realized in all the directions of our activities through:

- *manufacture and realization of cost competitive products for oil and gas industry;*
- *continual improvement of final product quality and control of production technological processes;*
- *satisfaction of customer requirements at National and International Markets;*
- *compliance with National and International Standards' requirements (GOST, API Q1, ISO 9001), encompassing API 10A Specification and other normative documents;*
- *continual maintenance of personnel qualification to meet Customer requirements while product manufacture.*

*NCZ, SC top management follows its strategic mission related to continual improvement of the Quality Management System efficiency. This mission can be realized only through attainment of the following **strategic objectives**:*

- ***Increase in labor productivity and profit as a result of the correct product sales planning-*** will enable to gain leading position at product markets for oil and gas industry;
- ***Quality improvement of manufactured product (quality priority in all the areas, prevention of scrap)-*** will enable to assure the facility cost competitiveness and stabilization of its position in new economic conditions;
- ***Satisfaction of Customer requirements*** through individual approach to each client and maintenance of mutually beneficial relations with him;
- ***Improvement of facility management effectiveness*** through on-going monitoring of processes, increase of their effectiveness, facility management system analysis, compliance with QMS requirements by all employees and QMS efficiency continual improvement;
- ***Motivation of each employee, involved into QMS*** through cooperation and development of personal responsibility for assigned job.

NCZ, SC top management declares its commitment to the mission and obligations, presented in this Quality Policy and confirms its decision to be a leader of continual improvement process at NCZ, SC and guarantees to analyze its continual suitability.

General Director



E.M. Karlova
20.03.2020