

Stock Company
«Novotritskiy Cement Plant»
(NCZ, SC)



QUALITY POLICY
(*edition 1, revision 5*)

MISSION

Our cement is for intelligent people – various, but of high quality!

This principle is realized in all the directions of our activities through:

- *manufacture and realization of cost competitive construction and oil-well cement;*
- *continual improvement of final product quality and control of technological processes;*
- *satisfaction of customer requirements at National and International Markets, development of new products;*
- *compliance with National and International Standards' requirements (API Q1, ISO 9001), encompassing API 10A Specification and other normative documents;*
- *qualified personnel preservation.*

NCZ, SC top management follows its strategic mission related to continual improvement of the Quality Management System efficiency. This mission can be realized only through attainment of the following **strategic objectives**:

- **Increase in labor productivity and profit as a result of the correct product sales planning-** will enable to maintain the current position at construction and oil-well cement markets through optimization of sales markets;
- **Quality improvement of manufactured product (quality priority in all the areas, prevention of scrap)-** will enable to assure the facility cost competitiveness and stabilization of its position in new economic conditions;
- **Satisfaction of Customer requirements** through individual approach to each client and maintenance of mutually beneficial relations with him;
- **Continual improvement of facility management** through on-going monitoring of processes, increase of their effectiveness, facility management system analysis, compliance with QMS requirements by all employees and QMS efficiency continual improvement.
- **Motivation of each employee, involved into QMS** through cooperation and development of personal responsibility for assigned job;

NCZ, SC top management declares its commitment to the mission and obligations, presented in this Quality Policy and confirms its decision to be a leader of continual improvement process at NCZ, SC and guarantees to analyze its continual suitability.

General Director Executive



(signature)

A.V. Zemtsov
20.06.2017

(date)